

Boma

WILLIAM-JUMBO



OBJECTIVE

To work with diligence and develop with a discipline, a professional career in a highly, reputable, challenging, and performance-driven organization that has prospect for career development and optimum self-growth, using my strong analytical and creative skill to add value to achieve the organizational goals.



EDUCATION

Rivers State University, Port Harcourt | Bachelor of Science in Computer Science
2014 - 2018

Bonny Vocational Centre, Bonny | IVQ Advanced Diploma in IT Systems Support

2010 – 2013

Coursework includes:

- IT Principles, Fundamentals of Computing Systems and Customer Care.
- Dismantle, assemble, install, and maintain a desktop computing system.
- Install and configure ICT equipment and Operating Systems.
- Customer support provision.
- Install, configure and maintain software.
- Maintain ICT equipment and systems.
- Install, configure and integrate networked hardware and software.
- Install, configure and upgrade ICT software.

Spring Foundation College, Bonny | Senior Secondary School Certificate

2003 – 2009



EXPERIENCE

iTECO Nigeria Ltd, NLNG Plant Complex, Bonny | IT Asset Engineer (Trainee)

JULY – SEPTEMBER, 2017

Responsibilities include:

- Responsible for maintaining, upgrading and operating company's IT assets to ensure they are functioning properly.
- Responsible for the physical security of company's IT assets against theft.
- Responsible for the deployment and setup of workstations for users.
- Determining asset lifecycles and replacement strategies.
- Testing and improving the performance of physical IT assets.
- Plan for the delivery of IT assets across company locations.
- Carry out database updates of IT assets, to keep track of their usage.

Hinckley, NLNG Plant Complex, Bonny | ICT System Support Engineer

NOVEMBER 7 – DECEMBER 2, 2016

Responsibilities include:

- Carry out preventive maintenance on IT equipment.
- Troubleshoot and log faults.
- Replace faulty IT equipment.

HP, NLNG Plant Complex, Bonny | ICT System Support Engineer

OCTOBER 17 – NOVEMBER 13, 2015

Responsibilities include:

- Carry out preventive maintenance on IT equipment.
- Troubleshoot and log faults.
- Replace faulty IT equipment.
- Decommission obsolete printers.

NLNG, Bonny | IT Project Management Officer (Trainee)

NOVEMBER 3, 2013 – OCTOBER 31, 2014

Carried out a one-year industrial training in NLNG, Bonny. And was attached to the IT Projects unit in the Information Management and Technology (IMT) department.

Responsibilities include:

- Liaise with IT project managers and collate project status reports.
- Plan and coordinate project management meetings.
- Document project status reports for review by the project team.
- Manage IT project managers and contractors.
- Project tracking and support.



SKILLS

Computer Skills

- Basic computer programming in C#.NET, VB.NET, JAVA, C++ and Visual Basic for Applications.
- Fundamental computer networking.
- Proficient in Microsoft Office tools such as Microsoft Access, Excel, Word and Outlook.
- Microsoft Windows Server and Microsoft Exchange Server administrations.
- Customer care/support
- PC troubleshooting and maintenance (IT Systems Support)

Personal Skills

- Leadership and management
- Creative
- Communication
- Teamwork
- Research and internet surfing
- Contributing ideas

Languages

- English



CERTIFICATES

RSU Information Technology Academy | Certificate of ICT Competence

12 JULY, 2019

CSME, Inc. | ITIL® Foundation Certificate in IT Service Management

27 NOVEMBER, 2013

FirstLogic Education | Interconnecting Cisco Networking Devices (CCNAX)

15 NOVEMBER, 2013

REFEREES

Miss Okafor, Nkiru

IT Business Support Officer, RA International School, Bonny

+234 (0) 806 917 9867, +234 (0) 803 530 1043

Mr. William-Jumbo, Ibifubara

Instructor, Bonny Vocational Centre, Bonny

+234 (0) 803 708 4963

Declaration

I, hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.

A handwritten signature in black ink, appearing to read 'Boma William-Jumbo', is written over a light blue rectangular stamp.

Boma William-Jumbo