

# Chizim A. Okoroba

**Address:** Block c Flat 4 Marine Base, Port-Harcourt, Rivers State, Nigeria.

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**Personal Statement**      Efficient, timely and effective ICT service delivery.

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**WORK** 05/2019 - 03-2020

**EXPERIENCE**      **Service Support Engineer, TTL Support Services Ltd, Port-Harcourt, Nigeria**  
Responsibilities:

- System Administration; support and maintenance of networks, computers(servers, desktop pcs, laptops), data backup systems and installation and configuration on networking, hardware and software infrastructures
- Provide multi-level diagnosis of incidents and service requests and implement solutions
- Log ICT related queries and requests and provide first (and where applicable second) level support, and escalate as necessary.
- Supervise and manage the provision of preventive maintenance for ICT hardware/software, including periodic checking of routers, switches servers, desktops, laptops, printers and other peripherals.

03/2018 – 10/2018

**ICT Assistant(NYSC), Nigerian Breweries PLC, Aba, Nigeria**  
Responsibilities:

- Log ICT related queries and requests and provide first (and where applicable second) level support, and escalate as necessary.
- Provide technical support for users

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## EDUCATION

**Summary**      **Bachelor Degree of Technology in Information Technology(Hons),**  
Lovely Professional University, Punjab, India.

**Senior School Certificate (WAEC)**  
Levinda College D-Line, Port-harcourt, Rivers State, Nigeria.

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**Recent Certifications**      - Server Administration: windows server 2012 setup and management

**Other Skills**

Software development, web programming, operating systems and hardware maintenance, network security and network maintenance, etc.

**Programming** language experience : C++, Java, web programming(cms)

**Networking:** Network configuration and management

**REFERENCES**

References available on request